

KAPIL SAVALIYA

Information Technology Manager

ABOUT ME

Experienced IT Manager with 12+ years of dedicated experience in building and supporting SaaS and stand-alone applications, security services, maintaining & enhanced ERP systems, that streamline and improve operating efficiencies. Skilled problem-solver with a keen eye for detail, expertise in analytic thinking, and an ability to deliver high-quality results on time and within budget constraints. Demonstrated expertise in assessing technical needs, requirements gathering, creating policies, and executing solutions to meet the demands of dynamic and continuously changing environments. Proven ability to communicate with technical and non-technical audiences, develop system documentation, and lead projects across Manufacturing organizations, Information Technology Industries, Start-up corporations, and Government sectors.

PROFESSIONAL EXPERIENCE

Food Manufacturing Group Co. Ltd. (Jeddah, Saudi Arabia) **IT Manager | March 2020 - Till Date**

- Developed and executed technical strategies to align with the company's vision, mission, and purpose. Created project plans with estimated timelines, milestones, and scopes.
- Translated stakeholder requirements into deliverables such as functional specifications, use cases, user stories, process diagrams, data flow, and data model diagrams.
- Utilized both Waterfall and Agile methodologies to design, execute, and develop applications and new products.
- Managed multiple projects concurrently to ensure on-time completion and quality delivery.
- Delivered high-level technical support for Oracle EBS - ERP applications and Oracle Cloud infrastructure, ensuring optimal system performance, security, and reliability. Performed proactive monitoring, maintenance, and troubleshooting to resolve issues efficiently.
- Demonstrated expertise in ERP modules including Financial, Purchase, Order Management, Supply Chain Management, Costing, HRMS, and Manufacturing, as well as APIs.
- Skilled in developing various Oracle Applications using PL/SQL, SQL*Plus, Forms, Reports, Workflow Builder, and Application Object Library.
- Provided technical support for the SCADA application, ensuring seamless operation, system stability, and performance optimization. Assisted in troubleshooting issues, monitoring system health, and coordinating with relevant teams to resolve technical challenges.
- Utilized a versatile skillset to support multiple roles within the company and ensure all tasks were completed effectively.
- Successfully evaluated and implemented over 10 industry products and technologies.
- Reduced project expenses and increased ROI by developing internal applications that saved over \$100K.
- Created policies, procedures, and manuals to govern IT use within the company.
- Automated scripts for ERP processes, resulting in decreased manual intervention and improved efficiency.
- Enhanced security and functionality of infrastructure design to meet business requirements.
- Monitored the performance of desktops, servers, networks, databases, software, and information support and management.
- Managed IT team and vendor relationships and provided necessary details to internal and external auditors.

CONTACT ME

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TECHNICAL SKILLS

- Oracle EBS Technical & Functional Consultant
- Oracle Cloud Infrastructure Engineer
- Software Design, Development & Testing
- Database Administrator & Developer
- Project Management
- Product Owner
- Delivery Management
- Managerial and supervision skills
- Customer Relationship Management
- Client Servicing
- Corporate Communication
- Business Analysis
- Analytical skills
- Scrum & Agile Methodologies
- Software Development Life Cycle (SDLC)
- Troubleshoot
- PHP, PL/SQL, C, Java, VB, C++, Objective-C, Python, JavaScript, ASP.NET, Android, Shell Scripting
- Oracle Enterprise Resource Planning, Jira, MS Dynamic
- Oracle, MySQL, MSSQL, DB2
- TOAD, SQL*PLUS, SQL* Developer, SQL*Loader
- Linux, Unix, Sun Solaris, macOS, Microsoft Windows
- Jasper Server, Pentaho, Qlickview, Tableau
- Office 365, Microsoft Exchange Server
- Magento, Joomla, WordPress (WooCommerce)

Wipro Limited (Gandhinagar, India)
Senior Project Engineer | November 2019 - February 2020

- Led the development, management, and administration of database architecture and applications for clients.
- Worked closely with Product Owner to create and maintain product backlog, ensuring consistent communication with stakeholders and technology teams through Jira.
- Collaborated with a team of nine using scrum methodologies to design and develop databases, successfully meeting tight deadlines.
- Successfully facilitated and monitored a critical government project - the Integrated Financial Management System.
- Managed and served as a database administrator and developer for large-scale projects with a proven track record of success.

Atul Infotech Pvt. Ltd. (Valsad, India)
Deputy Manager | October 2014 - November 2019

- Utilized strong analytical and problem-solving skills to successfully navigate complex work environments and deliver results.
- Implemented and upgraded Oracle E-Business Suite ERP, guiding projects through their full life cycle with great success.
- Provided exceptional IT support for over 2000 staff members across multiple departments, addressing ERP and customized application troubleshooting and security inquiries.
- Offered ongoing technical and functional support for a variety of Oracle application modules including AR, GL, OM, AP, and PO, developing concurrent programs and executable reports.
- Demonstrated in-depth knowledge of Oracle Application architecture alongside extensive multi-org feature experience.
- Generated innovative solutions for challenging problems, ensuring satisfaction from all parties involved.
- Produced models and software development life cycles to effectively gather user requirements, maintain, build, and improve systems.
- Led the development of 15+ business applications using Waterfall and Agile SCRUM models to ensure user requirements were met, code was produced, migrated on production, and maintained.
- Effectively managed product backlog by creating and maintaining user stories and use cases using Mantis & Jira. Consistently reviewed and updated backlog items through regular discussions with stakeholders and tech teams.
- Coordinated agile ceremonies such as Sprint Planning Sessions, Backlog Grooming, Sizing, Sprint Retrospectives & Reviews, and Daily Standups for timely delivery of projects.
- Collaborated across 10 subsidiary companies to provide internal personnel support and security.
- Provided technical support and input to external clients while facilitating administrative duties of the company's database infrastructure and application development accurately.
- Successfully handled medium to large-scale implementations, analyzed business requirements, delivered effective solutions, and provided ongoing support.
- Demonstrated strong ability in Shell scripting which significantly reduced manual workload through automation.

Aaliya Enterprise (Bharuch, India)
Programmer and System Developer | July 2012 - October 2014

- Collaborated with business and development teams to gather requirements and gain a thorough understanding of complex systems.
- Provided effective solutions to meet business goals by analyzing requirements, business logic and work processes.
- Efficiently managed product changes, ensuring prompt debugging and troubleshooting.
- Successfully developed SaaS and stand-alone applications, writing solid and maintainable code for software systems whilst offering technical support to 15+ firm partners and international clients.

E D U C A T I O N

Master of Computer Applications,
Gujarat Technological University,
Ahmedabad, India
2009 – 2012

- Awarded with Gold Medalist
- Elected final year project as the best Innovative Industrial Project in the university.
- Passed out with 9.36 CGPA

Bachelor of Computer Applications,
Veer Narmad South Gujarat University, Surat, India
2006 – 2009

- Graduated with 7.5 CGPA.

A C H I E V E M E N T S & C E R T I F I C A T I O N

- Oracle Cloud Infrastructure Foundations Certified Associate
- Oracle Autonomous Database Cloud Certified Specialist
- Databases for Developers Foundations
- Google Analytics for Beginners
- Advanced Google Analytics
- Introduction to Data Studio
- The Fundamentals of Digital Marketing
- SEMrush - Technical SEO Exam
- Introduction to Data Science provided by Cognitive Class
- Python 101 for Data Science provided by Cognitive Class
- SQL and Relational Databases 101 provided by Big Data University
- Cloud Native Database for Fintech
- Data & Application Security for fintech
- Fintech Solutions Fundamental
- Microsoft - Introduction to Cloud for Leaders
- Introduction to IoT- Cisco
- CyberArk - Trustee Exam Certification
- CertiPro - Scrum Foundations Professional Certificate (SFPC)
- CertiPro - Remote Work and Virtual Collaboration Certificate (RWVCP)
- Hirist Tech Recruitment Certification