KAPIL SAVALIYA

Information Technology Manager

ABOUT ME

Goal-oriented and collaborative IT professional with possessing 10+ years of experience working as an IT Manager. Proven analytic and problem-solving skills with the keen ability to assess needs, define requirements, develop value-added solutions, and execute technical solutions that streamline and improve operating efficiencies. Ability to communicate with technical and non-technical audiences, develop system documentation and create policies to meet the needs of dynamic and continuously changing environments. Proficient in building & support SaaS and stand-alone applications, security services, maintaining & enhanced ERP systems, and leading projects that have a meaningful impact on the company's bottom line. Experienced with Manufacturing organizations, Information Technology Industries, Start-up corporations, and Government sectors.

PROFESSIONAL EXPERIENCE

Food Manufacturing Group Co. Ltd. *(Jeddah, Saudi Arabia)* IT Manager | March 2020 - Till Date

- Collaborate with management and develop plans to execute technical strategies to enhance the company's vision, mission, and purpose, Moreover, develop project scopes, estimates, milestones, and timelines.
- Proficient in translating stakeholder requirements into tangible deliverables such as functional specifications, metadata mapping, use cases, user stories, workflow, process diagrams, and data flow/data model diagrams.
- Design the architecture and execute & develop applications and new products with the utilization of both Waterfall and Agile methodologies.
- Manage and monitor multiple projects and execute in the company and ensure its completion within the timeline.
- Provide high-level technical support to Oracle EBS ERP applications, infrastructure, system performance, conducting troubleshooting, maintenance, and applying security patches.
- Have strong experience in modules like Financial, Purchase, Order Management, Supply Chain Management, Costing, HRMS, and Manufacturing, and worked on API's.
- Develop various Oracle Applications using PL/SQL, SQL*Plus, Forms, Reports, Workflow Builder, and Application Object Library.
- Engaged in Solution design and contributed on Core EBS process improvements.
- Initiate, develop, and implement automate scripts and hence decreasing manual intervention which is desired in ERP.
- Assist and facilitate multiple roles as per the company's requirements and ensure that all tasks are fulfilled diligently.
- Evaluate and implement 10+ right-fit industry products and technologies.
- Monitor project expenses and ROIs, Internal development of applications to save \$90K+.
- Write policy, procedure, and manuals governing internal IT use
- Redesign infrastructure design to enhance security, and functionality and meet business requirements.
- Check up on the performance of desktops, servers, networks, databases, software, and information support and management.
- Conducted training sessions for the user group to utilize the system.
- Always exploring ways to go above and beyond expected performance to support team.
- Supervise IT team while simultaneously managing relationships with external vendors and providing required details to internal & external auditors.

CONTACT ME

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TECHNICAL SKILLS

- Oracle EBS Technical & Functional Consultant
- Software Design, Development & Testing
- Database Administrator & Developer
- Project Management
- Product Owner
- Delivery Management
- Managerial and supervision skills
- Customer Relationship Management
- Client Servicing
- Corporate Communication
- Business Analysis
- Analytical skills
- Scrum & Agile Methodologies
- Software Development Life Cycle (SDLC)
- Troubleshoot
- PHP, Pl/SQL, C, Java, VB, C++, Objective-C, Python, JavaScript, ASP.NET, Android, Shell Scripting
- Oracle Enterprise Resource Planning, Jira, MS Dynamic
- Oracle, MySql, MSSQL, DB2
- TOAD, SQL*PLUS, SQL* Developer, SQL*Loader
- Linux, Unix, Sun Solaris, macOS, Microsoft Windows
- Jasper Server, Pentaho, Olickview, Tableau
- Office 365, Microsoft Exchange
 Server
- Magento, Joomla, WordPress (WooCommerce)

Wipro Limited (Gandhinagar, India) Senior Project Engineer| November 2019 - February 2020

- Looked after the designs, and developed, executed, and managed the database architecture along with administering a database and supporting an application.
- Coordinated with client-side Product Owner to Create and maintain product backlog; supported in creating user stories, and used cases using Jira; reviewed and updated backlog items consistently discussing with stakeholders and technology teams.
- Collaborated with nine team members on database design and development using scrum methodologies and provided resources to meet deadlines
- Facilitated and monitored a crucial project of the government, the Integrated Financial Management System.
- Managed and served as a database administrator and developer in the completion of large scale.

Atul Infotech Pvt. Ltd. (Valsad, India) Deputy Manager | October 2014 - November 2019

- Demonstrated the ability to work in complex environments and deliver good analytical skills, exceptionally strong problem-solving and decision-making skills
- Hands-on Oracle E-Business Suite ERP with full life-cycle implementation, Rollout Projects, and Upgrade Projects.
- Collaborated across 10+ departments, providing IT support for 2000+ staff members with troubleshooting and security questions of ERP & customized applications.
- Ongoing technical and functional support for oracle application modules like AR, GL, OM, AP, PO, and creating concurrent programs and making the report executable.
- In-Depth understanding of Oracle Application architecture, and experience with multi-Org features.
- Produce unique solutions for complex problems and ensure satisfaction from all parties.
- Defined models and the software development life cycle to gather user requirements, build, maintain, and migrate the code on production for 15+ business applications through working in both Waterfall and Agile SCRUM development models.
- Create and maintain product backlog, create user stories, and use cases using Mantis & Jira. Review and update backlog items consistently discussing with stakeholders and technology teams.
- Handling of agile ceremonies Sprint Planning Sessions, Backlog Grooming, Sizing, Sprint Retrospectives & Reviews, and Daily Standups.
- Worked across more than 10 subsidiary companies to ensure internal personnel support and security.
- Facilitated technical and administrative duties of the company's database infrastructure and application development accurately, Moreover, also provide technical support and input to external clients.
- Managed and deployed for medium to large scale implementations, monitored and analyzed business requirements, derived solutions deliveries, and support.
- Strong Shell scripting ability used for automation of repeated manual work.

Aaliya Enterprise (Bharuch, India) Programmer and System Developer | July 2012 - October 2014

- Working with business and development teams in requirements gathering and system understanding.
- Providing solutions after understanding their business requirements, business logic, work process, results output they expect from the system implemented at their place.
- Dutifully collected, linked, troubleshooted and debugged everyday product changes that are checked in by programmers.
- Developed SaaS & stand-alone applications and wrote highly maintainable, solid code for software systems; also provided tech help for 15+ firm partners and international clients.

EDUCATION

Master of Computer Applications, Gujarat Technological University, Ahmedabad, India 2009 – 2012

- Awarded with Gold Medalist
- Elected final year project as the best Innovative Industrial Project in the university.
- Passed out with 9.36 CGPA

Bachelor of Computer Applications,

Veer Narmad South Gujarat University, Surat, India 2006 – 2009

Graduated with 7.5 CGPA.

ACHIEVEMENTS & CERTIFICATION

- Oracle Cloud Infrastructure Foundations Certified Associate
- Oracle Autonomous Database Cloud Certified Specialist
- Databases for Developers Foundations
- Google Analytics for Beginners
- Advanced Google Analytics
- Introduction to Data Studio
- The Fundamentals of Digital Marketing
- SEMrush Technical SEO Exam
- Introduction to Data Science provided by Cognitive Class
- Python 101 for Data Science provided by Cognitive Class
- SQL and Relational Databases 101 provided by Big Data University
- Cloud Native Database for Fintech
- Data & Application Security for fintech
- Fintech Solutions Fundamental
- Microsoft Introduction to Cloud for Leaders
- Introduction to IoT- Cisco
- CyberArk Trustee Exam Certification
- CertiPro Scrum Foundations Professional Certificate (SFPC)
- CertiPro Remote Work and Virtual Collaboration Certificate (RWVCPC)
- Hirist Tech Recruitment Certification